

Systems Administrator

Chatsworth, GA 30705

757-395-7067

## Summary

Certified, professional IT technician with 3 years of experience with IT support, services and administration in addition to 9 years of professional design experience. Worked for 8 years as an eLearning developer with good communication, organizational and detail-oriented skills, including managing a team of co-workers in the development of award-winning courseware. Collaborated with colleagues to win High Performing Team and Innovation awards. Created more efficient working practices used center-wide, which increased productivity and development. Performed problem solving techniques through troubleshooting computer malfunctions and errors.

### **Pinnacle Technologies - Dalton, Georgia (July 2014 - Current)**

Systems Administrator (build, repair and configure computers, routers, printers, tablets and cell phones)

### **Freelance Technician - Georgia and Virginia (May 2012 - July 2014)**

IT Consultant (built, repaired and configured desktop and laptop computers and networks)

### **Freelance Designer and Developer - Georgia, Tennessee and Virginia (August 2004 - July 2014)**

Multimedia Designer (developed websites, logos and printed material for various businesses and individuals)

### **Balta Group - Dalton, Georgia (April 2014 - May 2014)**

Graphic Designer (worked with Lowes, Home Depot, K-Mart, etc. to create brochures, displays, printed material)

### **C<sup>2</sup> Technologies, Inc. - Newport News, Virginia (March 2007 - September 2013)**

Multimedia Designer (Lead Artist, Web Designer/Developer, 3D Artist/Animator, Flash Designer/Programmer)

### **Computer Sciences Corporation - Hampton, Virginia (March 2005 - March 2007)**

Graphic Artist (Lead Artist, Flash Designer/Animator, Illustrator, Sound Designer)

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## Focused Experience

- Install/configure networks
- Computer/network maintenance
- Implement security features
- IT administration
- Technical support
- Install/configure/upgrade software
- Build/install/configure hardware
- Field service

## Other Experience

- Lead Art Designer
  - Web/UI Designer
  - 3D Modeler/Animator/Artist
  - Programmer (HTML/CSS/Flash)
  - Graphic Designer (web and print)
  - Information Architect
  - Video/Sound Designer/Editor
  - Usability Analyst
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## Certifications

### **CompTIA A+ (March 2015 - March 2018)**

Pearson VUE, License #COMP001020827556

## Education

### **The Art Institute of Atlanta - Atlanta, Georgia (Fall 2001 - Winter 2005)**

Bachelor of Fine Arts in Interactive Multimedia Design

### **Dalton State College - Dalton, Georgia (Fall 1998 - Spring 2001)**

Associate of Arts in General Studies